General Practice Hub Windsor, Ascot and Maidenhead





Evening and weekend appointments are available with GPs and other healthcare professionals for people who find it difficult to take time off work or have other commitments during daytime hours.

The following evening and weekend GP appointments are available for residents living with Windsor, Ascot and Maidenhead at:

| Opening Times | St Marks Hospital, Maidenhead | King Edward Hospital, Windsor |
|------------------|----------------------------------|----------------------------------|
| Monday to Friday | 18:30-21:30 | 18:30-21:30 |
| Saturday | 09:00-17:00 | 08:30-17:00 |
| Sunday | 09:00-13:00 | CLOSED |

Appointments are pre-bookable through your usual GP surgery. Please note that this service, which is provided by East Berkshire Primary Care Out Of Hours, cannot accept walk-in patients.

There are a range of clinical appointments available with GPs, nurses, healthcare assistants and phlebotomy clinics (blood tests). Patients can book directly for phlebotomy* (blood tests) and dressings, excluding leg ulcers, using tel number 03000 240009.

Patients will be asked for their NHS number as a quick reference as this makes the booking process faster. Patients who do not know their NHS number can still access this direct booking service.

The 'General Practice Hub' service in Windsor, Ascot and Maidenhead is part of a national initiative to improve access to general practice.

*Phlebotomy only available to patients aged 16 and above.



East Berkshire Clinical Commissioning Group (CCG) has commissioned East Berkshire Primary Care Out Of Hours to provide additional 'GP hub appointments' which will offer a range of appointments with local GPs, nurse, healthcare assistants and phlebotomists (blood tests). This to provide greater appointment availability and flexibility for people. These appointments are in addition to some local GP practices offering in-house extended hours appointments for their patients.

People must be registered with a GP surgery locally to access the additional appointments, which can only be made in advance through their own GP practice.

The appointments are for routine general practice issues only and not for urgent care. Patients will be given the location of their appointment at the time of making a booking.

If urgent care is required, please call NHS 111 for advice.

For more information, please either contact your practice or East Berkshire Primary Care Out Of Hours on 03000 240009 or via email ebpcoohs@nhs.net

